ROUND-UP 2024 CONSUMER TRENDS

💿 💱 February

The absolute quest for well-being

The McKinsey study shows the rise of the concept of "feeling good in body and mind" as a life goal for consumers (survey of over 5,000 individuals in China, the UK and the USA). Generations Z and Y invest more in their comfort than their elders (cosmetics + sport).

2 trends to be articulated around well-being: The use of artificial intelligence to design hyper-personalized skincare (preferred by ½ of American Millennials). The proven effectiveness of products (essential purchasing factor for ½ of Britons).



The macro-trends of 2024

March

Dynvibe presents: <u>The informed consumer</u> - they turn to "**skinfluencers**" (dermatologists, doctors, estheticians...) who popularize complex subjects. They have a strong following on social networks, with an **engagement rate 5 times higher than normal**. Skinfluencers highlight trends and popularize brands.

Super performance - consumers, now even more expert, are looking for truly effective skincare, with **hydration** as their top priority. Many are taking the leap towards **aesthetic procedures**, and are looking for skincare **products that prepare their skin beforehand and reinforce the effects afterwards**.

<u>Blurring the lines</u> - consumers understand that healthy skin requires a **holistic approach**. Cosmetics brands are therefore beginning to offer **dietary supplements** to enhance the effect of their routines. **Body products are also getting "skinified"**: their formulas are modelled on face care products, with **active ingredients** (retinol, BHA, etc.) to address specific skin problems.

<u>The end of taboos</u> - brands are beginning to take on the subjects of **menstruation** and **skin during the hormonal cycle**.



April

Cool & relax

Mintel takes stock of the "care & relaxation" trend. 89% of Chinese people sleep well to reduce stress. 95% of Indonesians feel more confident when they're well groomed. 79% of French people believe that good eating habits are as important as a good skin care routine.

As a result some brands are investing in the



Simple pleasures: the new consumer mantra

WGSN publishes its 2026 trend book with a new consumer typology: the **Gleamers**.

These are the **pioneers** of more **sustainable** and affordable lifestyles.

They are **pragmatic**, want to get back to **basics**, ike to take care of themselves and don't intend to burn themselves out at work:

"Make care (of yourself, others and the planet) your life's purpose, and explore how your business can encourage gentler, healthier habits".

They need products/services/experiences that make small but **significant improvements** to everyday life and offer **tangible** satisfaction.

They turn to brands that deliver joy (49%) and a strong sense of **ethics**.

June 🧃 🕯 🕯 🕇

"Lifelong care": a new long-term movement

Beautystreams conceptualizes the idea of skincare that accompanies consumers throughout their lives, adapting formulas/packs/galenics to universal biological changes

(hormonal disturbances, skin modification, diminished sensory perceptions, etc.).

The movement is based on 3 sub-trends:

- 1. **Increasing longevity** of the population, which demands **inclusivity** and **positivism** for all age groups.
- Unique expectations for each consumer, which can now be targeted thanks to new technologies.
- 3. The importance of cosmetics synergy for the act of purchase: texture, fragrance and packaging must therefore **adapt and innovate for each category of the population**.



Social transformations and cosmetics

Cosmetics Inspiration et Création and Sociovision explain the implications of societal movements on the emergence of new trends.

<u>Change in the relationship with time</u> - consumers are increasingly **pessimistic**: 73% of Americans believe that society is deteriorating. In cosmetics, this manifests itself in **hedonistic**, **subversive brands**, **far from the perfectionist aesthetics**. Brands are investing in the **travel** trend with **nomadic offers**.

<u>Change in the relationship with the Earth</u> - in response to the climate emergency, manufacturers are proposing a **less futile form of beauty**.

neurocosmetics segment: products that offer benefits to both body and mind. To promote this segment, Mintel recommends providing scientific proof of the claimed benefits (as 33% of Americans are prepared to pay more for "moodboosting" skincare lines).

The "beauty sleep"

April

During sleep, cells renew themselves. When the body doesn't get its quota of rest, the epidermis doesn't have time to repair itself: less moisturized, less supple, less elastic, collagen production impacted... In France, 45% of citizens say they need 9h of sleep to be in shape, 33% sleep 7h/night and only 49% are happy with their sleep.

The cause: the smartphone (74%), anxiety (33%), workrelated worries (33%).

This is where the "Cosme-sleep" comes in: the link between beauty and sleep.

Actors use ingredients such as **melatonin** (to help regulate circadian rhythms), **gamma-aminobutyric acid** (to promote relaxation) or **adaptogenic plants** (to relieve stress) in their formulas. They also educate consumers to perform **massages** when applying skincare products. But beware of claims: a skincare product may improve the skin's appearance overnight, but cannot act on physiology.



May

Simple & efficient

Mintel gives its advice to brands on how to improve their sales strategies in these inflationary times: focus on the **simplicity of communication** and the **effectiveness of products**. Above all, consumers are looking for results. **Speeches** must be **scientific**, transparently explaining the science behind the formula. All this, with a **minimalist** approach in order to be clear and pragmatic. Efforts are being made on **packaging** (**sustainable**, **reusable**). The industry is looking into **biotechnologies** to minimize the negative impact on biodiversity.

<u>Change in the relationship with science</u> - 92% of Chinese believe that new technologies can solve our problems, but they are also perceived as a threat. In cosmetics, science is **raising consumer expectations in terms of service and personalization**.

<u>Change in the relationship with others</u> - with social networks, individuals are virtually connected with others, while at the same time being alone in reality. Cosmetics brands are responding by trying to **reconnect consumers in real life**, through "collective" treatment sessions that encourage customers to forge bonds.

July



Most influential brands - summer 2024

Dynvibe scrutinizes 329 beauty influencers (French- and English-speaking) on social networks, analyzing publications posted on TikTok, Instagram, YouTube and Twitter.

Influential trends: teen skincare, lip care, products that keep their promises.

Top most-mentioned brands (with their flagship product):

- Kaja Beauty (Juicy Glass Instant Hydrating & Pumpling Lip Oil)
- Gisou (Honey Infused Lip Oil)
- Bubble Skincare (Slam Dunk)
- Youth To The People (Superfood Skin Drip Smooth)
- Laneige (Lip Sleeping Mask Berry)
- Summer Fridays (Lip Butter Balm Pink Sugar)
- Rhode (Peptide Lip Tint Ribbon)
- Kosas (BB Burst Tinted Gel Cream)
- Sol de Janeiro (Brazilian Bum Bum Cream)
- Drunk Elephant (D-Bronzi anti-pollution)